

# CARE & MAINTENANCE GUIDE

## SHF500 Series

Your hardwood flooring has been factory-coated with high performance UV finishes. Keep your floor looking beautiful for years to come with a few simple preventive maintenance and cleaning tips. When good maintenance and cleaning procedures are followed, you can ensure your floors will stand the test of time and remain as beautiful and as durable as they are today, for many years to come.

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### Care & Maintenance

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#### PREVENTIVE MAINTENANCE

- Use felt pad protectors under furniture to prevent scratches
- Position mats near outside doors, the kitchen sink and dishwasher to minimize water damage and dirt
- Keep the floor dry and wipe up spills as soon as they occur, and dry surfaces immediately with soft cloth
- Use area rugs in high-traffic areas
- Avoid repeated direct sunlight exposure to the same area
- Keep pet nails trimmed to avoid excessive wear
- Plan to sweep and vacuum regularly with a soft brush head to prevent dirt from scratching floor
- Relative humidity at the job site must be maintained between 40% and 60% at all times. Failure to maintain proper humidity levels will void all warranties.

#### BASIC CARE AND CLEANING TIPS

- After dusting or vacuuming, use a mild detergent and warm water to pick up loose dirt and debris. Be sure to use only a damp mop or cloth. There should be no visible standing water
- Always test any floor treatment in a small area first to ensure the results are what you expect
- Do not use cleaning products that contain waxes, bleach, ammonia, polishes, oil soaps or abrasive materials, as they could compromise recoating treatments
- Most hardwood flooring cleaners that do not contain materials listed above, including Bona, are acceptable for use